

# Vernon County Resource Guide

## ADULT DAY SERVICES/RESPITE CARE/CAREGIVER SUPPORT

### ADULT DAY SERVICES

**Bethel Home and Services Care Cove:** 620 South Garfield Avenue, Viroqua • **608-637-2171** or **608-637-6344**

**Milestone Senior Living:** 504 Salisbury Circle, Hillsboro • **608-489-3932** • [www.milestoneseniorliving.com](http://www.milestoneseniorliving.com)

**Vernon Area Rehabilitation Center (VARC) - Skill Enrichment Services:** 1133 Nelson Parkway, Viroqua • **608-637-3934** • [www.varcinc.com](http://www.varcinc.com)

**MERIT Centre South Adult Day Care:** 3900 East Ave. South La Crosse, WI **608-788-2900**

### RESPITE CARE

See supportive home care section for possible resources for in home respite.

See nursing home section for possible out of home respite.

### CAREGIVER SUPPORT

**Aging and Disability Resource Center of Vernon County:** 402 Courthouse Square, Viroqua • **608-637-5201** or **1-888-637-1323** • [www.vernoncounty.org](http://www.vernoncounty.org)

**Alzheimer's Association 24-Hour Helpline** • **1-800-272-3900** • [www.alz.org](http://www.alz.org)

**Coulee Region RSVP:** 2920 East Avenue South, Suite 104, La Crosse • **1-888-822-1295** or **608-785-0500** • [www.rsvplax.org](http://www.rsvplax.org)

**Great Rivers 2-1-1:** Dial 2-1-1 or **1-800-362-8255**

**National Family Caregiver Support Program:** ADRC of Vernon County **608-637-5201**

**ResCare:** 1425B State Road 16, Plaza 16, La Crosse • **608-779-0900** • [www.rescare.com](http://www.rescare.com)

**VA Caregiver Support Line:** **1-855-260-3274**

## ALZHEIMER/DEMENTIA/MEMORY CARE SERVICES

### SERVICES

**Alzheimer's Association:** 1523 Rose Street, La Crosse • **608-784-5011** • [www.alz.org](http://www.alz.org)

**24-Hour Helpline** • **1-800-272-3900**

**Comfort Zone Program** • **1-877-259-4850**

**Safe Return Program** • **1-888-572-8566**

**Alzheimer's Family Caregiver Support Program:** Vernon County Department of Human Services **608-637-5210**

**Coulee Region RSVP:** 2920 East Avenue South, Suite 104, La Crosse • **1-888-822-1295** or **608-785-0500** • [www.rsvplax.org](http://www.rsvplax.org)

**Gundersen Health System, Memory Disorders Clinic:** 1900 South Avenue, La Crosse • **608-775-2338** or **1-800-362-9567** • [www.gundersenhealth.org](http://www.gundersenhealth.org)

**Mayo Clinic Health System - Dementia Care Program:** 700 West Avenue South, La Crosse • **608-392-9505** or **1-800-362-5454 ext. 9505** • [www.mayoclinic.org](http://www.mayoclinic.org)

**Richland Area Geriatric Assessment Clinic:** 1313 W. Seminary Street Richland Center, WI **608-647-6161**

**Richland Area Geriatric Assessment Clinic – Reedsburg:** 2350 North Dewey Avenue Reedsburg, WI **608-647-6161**

**Vernon County Alzheimer's Support Group - Bethel Home:** **608-637-2171**

## **COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) WITH DEMENTIA CARE**

**Bethel Oaks-Memory Care Home:** 620 South Garfield, Suite A, Viroqua • 608-637-2171

**Creamery Creek:** 1049 Chicago Avenue, Viroqua • 608-638-1600 • [www.creamerycreekseniorliving.com](http://www.creamerycreekseniorliving.com)

**Milestone Senior Living:** 504 Salisbury Circle, Hillsboro • 608-489-3932 • [www.milestoneseniorliving.com](http://www.milestoneseniorliving.com)

**Old Times:** 206 Polly Rude Way, Westby • 608-634-2737

## **NURSING HOMES WITH DEMENTIA CARE UNITS**

**Elroy Health Services:** 307 Royal Avenue, Elroy • 608-462-8491 • [www.elroyhealthservices.com](http://www.elroyhealthservices.com)

## **EMPLOYMENT ASSISTANCE**

**Aptiv:** 3000 South Avenue, La Crosse • 608-784-9450 or 1-800-949-7380 • [www.aptiv.org](http://www.aptiv.org)

**Employment Partner:** 322 East Jefferson Street, Viroqua • 608-606-1910

**Experience Works:** 319 Main Street, Suite 404, La Crosse • 1-888-207-2612 • [www.experienceworks.org](http://www.experienceworks.org)

**Independent Living Resources (ILR):** 4439 Mormon Coulee Road, La Crosse • 608-787-1111 or 1-888-474-5745 •  
TTY 608-787-1148 or 1-888-378-2198 • [www.ilresources.org](http://www.ilresources.org)

**Insite:** 207 North Main Street, Viroqua • 608-424-2228 • [www.insitetowork.com](http://www.insitetowork.com)

**Older Worker Program/WISE (Wisconsin Senior Employment):** 402 North 8th Street, La Crosse • 608-789-5620 or  
1-800-742-5627 • [www.dhs.wisconsin.gov/wise/employment.htm](http://www.dhs.wisconsin.gov/wise/employment.htm)

**UMOS (National Farmworker Jobs Program):** SW WI Tech. College Outreach Center 373 W. 6<sup>th</sup> St, Richland  
Center • 608-576-8070 or 608-445-6165 • [www.umos.org](http://www.umos.org)

**Vernon Area Rehabilitation Center (VARC):** 1133 Nelson Parkway, Viroqua • 608-637-3934 • [www.varcinc.com](http://www.varcinc.com)

**Veterans Assistance Foundation:** 608-269-0234 (Fort McCoy site) or 1-800-947-8387 (WisVets Hotline)  
• [www.vafvets.org](http://www.vafvets.org)

**Western Technical College:** 220 South Main Street, Viroqua • 608-637-2612 • [www.westerntc.edu](http://www.westerntc.edu)

**Wisconsin Division of Vocational Rehabilitation (DVR):** 220 South Main Street, Room 120, Viroqua •  
608- 637-6872 or 1-800-523-2139 • [dwd.wisconsin.gov/dvr](http://dwd.wisconsin.gov/dvr)

**Wisconsin JOBNET:** [dwd.state.wi.us/jobnet/mapwi.htm](http://dwd.state.wi.us/jobnet/mapwi.htm)

**Wisconsin Unemployment Hotline • 1-800-UC-CLAIM**

**Worker's Compensation – Wisconsin • 608-266-1340**

**Workforce Connections:** 220 South Main Street, Viroqua • 608-637-6450 or 1-800-742-5627 •  
[www.workforceconnections.org/vernon.html](http://www.workforceconnections.org/vernon.html)

**Workforce Development • 608-266-3131 • [dwd.wisconsin.gov](http://dwd.wisconsin.gov)**

## **FINANCIAL RESOURCES**

### **REPRESENTATIVE PAYEE SERVICES**

**Aptiv:** 3000 South Avenue, La Crosse • 608-784-9450 or 1-800-949-7380 • [www.aptiv.org](http://www.aptiv.org)

**Catholic Charities:** 413 3<sup>rd</sup> Street South, La Crosse • 608-782-0710 • [www.cclse.org](http://www.cclse.org)

**Consumer Credit Counseling Service of La Crosse:** 505 King Street, Suite 212, La Crosse • 608-784-8380 •  
[www.cccsonline.org](http://www.cccsonline.org)

**Flocks Guardians, Inc.:** 606 Cap St. Sparta, WI 54656 608-487-9356

**GT Financial Services:** 215 Broadus Street, Sturgis MI 49091 • 1-877-659-4500 • [www.gtindependence.com](http://www.gtindependence.com)

**Legal Guardianship Services:** 210 North Main Street, Viroqua • 608-637-2150

**Payee Service Inc.:** 390 Red Cedar St. #R Menomonie, WI 54751 715-233-0203

**SWCAP:** 194 North Main Street, Richland Center • 608-574-2808 • [www.swcap.org](http://www.swcap.org)

## **OTHER FINANCIAL RESOURCES**

**Bethel Home and Services - Bethel Butikk:** 341 Black River Avenue, Westby • **608-634-3473**

**Catholic Charities:** 608-782-0710 or 1-888-212-4357 ext. 205 • [www.cclse.org](http://www.cclse.org)

**Consumer Credit Counseling Service of La Crosse:** 505 King Street, Suite 212, La Crosse • **608-784-8380** • [www.cconline.org](http://www.cconline.org)

**Couleecap:** 201 Melby St. Westby, WI **608-634-3104**

**New Horizons Domestic Abuse Shelter:** 608-791-2600 or 1-888-231-0066 • [www.nhagainstabuse.org](http://www.nhagainstabuse.org)

**Passages:** 1-800-236-4325 24-hour crisis line or 608-647-6317 information

**Salvation Army:** 223 8th Street North, La Crosse • **608-782-6126** • [www.salvationarmylacrosse.org](http://www.salvationarmylacrosse.org)

**University of Wisconsin Extension:** 318 Fairlane Drive, #392, Viroqua • **608-637-5276**

**USDA Rural Development:** 138 South Iowa Street, Suite 2, Dodgeville • **608-935-2791** Ext. 4 • [www.rd.usda.gov/wi](http://www.rd.usda.gov/wi)

**Wisconsin Housing and Economic Development Authority (WHEDA) Property Tax Deferral Loan Program:**  
**1-800-755-7835**

## **TELEPHONE ASSISTANCE**

**Lifeline** - Contact your local telephone company or cell phone provider for eligibility requirements.

**Safelink Wireless Cell Phone Program** • **1-800-977-3768**

**Telecommunications Equipment Purchase and Assistance Plans** • **608-231-3305**

## **PUBLIC BENEFITS ASSISTANCE**

**Aging & Disability Resource Center of Vernon County:** Banta Building, 402 Courthouse Square, Viroqua • **608-637-5201** or **1-888-637-1323** • [www.vernoncounty.org](http://www.vernoncounty.org)

**Disability Benefit Specialist:** Works with those 17 and 3 months through age 59.

**Elder Benefit Specialist:** Works with those age 60 and above.

**Independent Living Resources (ILR) - Benefits Counseling**

4439 Mormon Coulee Road, La Crosse • **608-787-1111** or **1-888-474-5745** • TTY **608-787-1148** or **1-888-378-2198**

149 East Mill Street, Richland Center • **608-647-8053** or **1-877-471-2095**

**Medicare** • **1-800-633-4227**

**Social Security Administration:** 210 7th Street South, Suite 100, La Crosse: **1-866-770-2345** (La Crosse Office) or **1-800-772-1213**

**State of Wisconsin Medigap Helpline** • **1-800-242-1060**

**Vernon County Human Services - Wisconsin Home Energy Assistance Program:** 318 Fairlane Drive, Suite 100, Viroqua • **608-637-5210**

**Vernon County Veterans Service Office:** 402 Courthouse Square, Suite 100 • **608-637-5323**

**Western Region for Economic Assistance** • **1-888-627-0430**

**Workforce Connections - W2 and Emergency Assistance:** 220 South Main Street, Viroqua • **608-637-6450**

## **FOOD RESOURCES/SENIOR MEAL SITES**

### **FINANCIAL ASSISTANCE FOR FOOD**

**Western Region for Economic Assistance** • **1-888-627-0430** • [access.wi.gov](http://access.wi.gov)

**Senior Farmers Market Vouchers:** Aging and Disability Resource Center of Vernon County **608-637-5201**

## **FOOD PANTRIES**

**Bethel Butikk Food Pantry and Thrift Store:** 341 Black River Avenue, Westby • **608-634-3473**  
**Cashton Cupboard and Closet:** 1213 Front Street Cashton, WI **608-654-5770**  
**Free Methodist Church:** 214 South Cherry Street, La Farge • **608-625-4197**  
**Good Samaritan Food Pantry and Thrift Store:** 128 Mill Street, Hillsboro • **608-489-3627**  
**Living Faith Church:** 852 North Main Street, Viroqua • **608-637-7470**  
**New Hope United Methodist Church:** E2290 State Highway 82, De Soto • **608-648-2644** or **608-648-2002**  
**St. Matthew's Lutheran Church:** 303 West Street, Stoddard • **608-457-2700**  
**Second Harvest Foodbank** • **608-223-9121** • [www.secondharvestmadison.org](http://www.secondharvestmadison.org)  
**Viola United Methodist Church:** 225 North Washington Street, Viola • **608-627-1910**

## **HOME DELIVERED MEALS**

**Aging and Disability Resource Center of Vernon County: Senior Dining Program – Home Delivered Meals –**  
·serves ages 60+, 402 Courthouse Square, Viroqua • **608-637-5201** or **1-888-637-1323** • [www.vernoncounty.org](http://www.vernoncounty.org)  
**Homestyle Direct** • **1-866-735-0921** • [www.homestyledirect.com](http://www.homestyledirect.com)  
**Mom's Meals:** 3210 SE 72nd Street, Ankeny, IA • **1-877-508-6667**

## **SENIOR NOON DINING CENTERS – WEEKDAYS**

Please call **Aging and Disability Resource Center of Vernon County:** 402 Courthouse Square, Viroqua •  
**608-637-5201** or **1-888-637-1323** for eligibility information and to reserve 24 hours in advance •  
[www.vernoncounty.org](http://www.vernoncounty.org)

**Bright Spot Restaurant:** 118 Mill Park, De Soto  
**Kickapoo Haven:** 106 Main Street, La Farge  
**Park View Manor:** 200 Park View Court, Viroqua  
**St. Joseph Health Care:** 400 Water Avenue, Hillsboro  
**Coulee View Apartments:** 98 Hiawatha Street, Coon Valley  
**Valley View Apartments:** 520 North 4th Street, Readstown  
**Westby Methodist Church:** 202 East State Street, Westby

## **HEARING AND VISUAL LOSS SERVICES**

**Office for the Blind or Visually Impaired:** 115 5th Avenue South Suite 506, La Crosse • **608-789-5663** or  
**1-888-879-0017**  
**Office for the Deaf and Hard of Hearing** • **715-836-2107** • **TTY 1-888-701-1254**  
**International Quality Home Care Corporation:** 306 Main Street, Suite 4, La Crescent, MN • **507-895-2570** or  
**1-855-447-4762**  
**Lions Affordable Hearing Aid Project:** **715-677-4969** or **1-877-463-6953** • **TTY 715-677-6999**  
**Telecommunications Equipment Purchase and Assistance Plans TEPP:** **608-231-3305**  
**TTY 1-800-251-8345**  
**Vision Forward:** **1-877-258-9200**  
**Wisconsin Council for the Blind and Visually Impaired:** **1-800-783-5213** or **608-255-1166**  
**Wisconsin Telecommunications Relay Systems (TRS)** • dial 7-1-1  
TDD English **1-800-947-6644**  
TDD Spanish **1-800-833-7813**  
Customer Service TDD **1-800-283-9877**  
Customer Service Voice **1-800-901-8389**

## HOME CARE

### HOME HEALTH/PERSONAL/SUPPORTIVE HOME CARE

**Bethel Home and Services:** 614 South Rock Avenue, Viroqua • **608-637-2171**

**Bethel Home Helping Hands-Foot Nail Care Clinic:** First Monday of every month from 8-am-3pm by appointment.  
620 South Garfield Avenue, Viroqua • **608-637-2378**

**BrightStar Lifecare:** 1052 Oak Forest Drive, Suite 240, Onalaska • **608-519-4324**

**CNS Home Health Care:** 700 North 3rd Street, Suite 103, La Crosse • **608-783-3200**

**Comfort Keepers:** 2951 South 21st Place, La Crosse • **608-784-3357** or **1-800-567-6274**

**Department of Veterans Affairs-Home Based Primary Care** • **608-372-7734** or **1-800-872-8662 ext. 67734**

**Homeward Bound Home Health:** 130 West Elm, Lancaster • **608-723-6601**

**International Quality Home Care Corporation:** 306 Main Street, Suite 4, La Crescent, MN • **507-895-2570** or **1-855-447-4762**

**Marquardt At Home:** 1045 Hill Street, Watertown, WI • **844-206-4930** • [www.marquardtathome.org](http://www.marquardtathome.org)

**Mayo Clinic Health System Franciscan Healthcare Home Care:** 212 South 11th Street, La Crosse • **608-392-9790**  
or **1-800-362-5454** • [www.mayoclinic.org](http://www.mayoclinic.org)

**Recover Health (formerly REM Health of Wisconsin):** 700 North 3rd Street, La Crosse • **608-406-3140**

**ResCare (formerly Caregivers Home Health):** 1425 - B State Highway 16, La Crosse • **608-779-0900** •  
[www.rescare.com](http://www.rescare.com)

**Richland Hospital:** 333 East Second Street, Richland Center • **608-647-6321**

**St. Joseph's Community Health Services:** 400 Water Street, Hillsboro • **608-489-8000**

**Vernon County Health Department – Hands-Foot Nail Care:** 318 Fairlane Drive, Viroqua, WI **608-637-5251**

**Vernon Memorial Homecare:** 507 South Main Street, Viroqua • **608-637-4362**

**Walgreen's Infusion Therapy Services:** 1435 North 113th Street, Wauwatosa • **1-888-256-7234**

### CHORES/ERRANDS/REPAIRS

**Bethel Home Helping Hands Program:** 614 South Rock, Viroqua • **608-637-2378**

**BrightStar Lifecare:** 1052 Oak Forest Drive, Suite 240, Onalaska • **608-519-4324**

**Caring Hearts Homecare and Transportation:** W5942 Baker Road, Holmen • **608-317-3657**

**CNS Home Health Care:** 700 North 3rd Street, Suite 103, La Crosse • **608-783-3200**

**Comfort Keepers:** 2951 South 21st Place, La Crosse • **608-784-3357** or **1-800-567-6274**

**Home Instead Senior Care:** 1333 Gillette Street, La Crosse • **608-782-4000** or **1-866-782-8840**

**Homeward Bound:** 940 South Marquette Road, Prairie du Chien • **608-326-6883**

**International Quality Home Care Corporation:** 306 Main Street, Suite 4, La Crescent, MN • **507-895-2570** or **1-855-447-4762**

**Recover Health:** 700 3rd Street North, Suite 205, La Crosse • **608-406-3140**

**ResCare:** 1802 State Highway 16, La Crosse • **608-779-0900** • [www.rescare.com](http://www.rescare.com)

### HOSPICE

**Vernon Memorial Hospice:** 507 S. Main Street, Viroqua • **608-637-4362**

**Gundersen Health System Hospice:** 1843 Sims Place, La Crosse • **608-775-8435** • [www.gundersenhealth.org](http://www.gundersenhealth.org)

**Marquardt At Home:** 1045 Hill Street, Watertown, WI • **844-206-4930** • [www.marquardtathome.org](http://www.marquardtathome.org)

**Mayo Clinic Health System Franciscan Healthcare Homecare and Hospice:** 212 South 11th Street, La Crosse • **608-392-9790** or **1-800-362-5454** • [www.mayoclinic.org](http://www.mayoclinic.org)

**St. Croix Hospice:** 1802 State Highway 16, Onalaska • **608-781-5490**

**St. Joseph's Memorial Healthcare:** 400 Water Street, Hillsboro • **608-489-8000**

## HOUSING

\*Contact Aging and Disability Resource Center of Vernon County for a more detailed rental directory ·  
1-608-637-5201 or 1-888-637-1323 · [www.vernoncounty.org](http://www.vernoncounty.org)

### TEMPORARY/EMERGENCY HOUSING

**Catholic Charities Warming Center:** 413 3<sup>rd</sup> Street S LaCrosse, WI · **888-212-4357**

**New Horizons Domestic Abuse Shelter:** **608-791-2600** or **1-800-231-0066** · [www.nhagainstabuse.org](http://www.nhagainstabuse.org)

**Passages for Domestic & Sexual Assault:** 1001 Parkview Drive, Richland Center · **608-647-6317; 24-Hour Crisis Line · 608-647-3616**

**Salvation Army:** 223 North 8<sup>th</sup> Street, La Crosse · **608-782-6126**

**Veterans Assistance Foundation:** Fort McCoy · **608-269-0234** · WisVets Hotline: **1-800-947-8387**

**Veteran's Homeless Hotline · 1-877-4AID-VET (1-877-424-3838)**

### INDEPENDENT HOUSING

Eligibility requirements such as age, disability and/or income limits may apply.

**Bethel Home and Services Bethel Birchwood Independent Living Duplexes:** (55+) 614 South Rock Avenue, Viroqua · **608-637-6340**

**Bethel Parkside:** (62+ or disability) 315 West Adams Court, La Farge · **608-637-6340**

**Bethel Village Apartments:** (Accessible housing for mature adults) 904 Wall Street, Cashton · **608-637-6340**

**Bluffview Apartments:** (62+ or disability) 112 Swain Street, Chaseburg · **608-483-2649**

**Hills Manor Apartments:** (62+ or disability) 118 Madison Avenue, Hillsboro · **608-463-7696**

**Hometown Village Apartments:** (62+ or disability) 315 North Gold Street, La Farge · **608-326-2845**

**Horizon Management Group:** (62+ or disability; income limits) · **1-800-944-4866**

**Broadway Court Apartments:** (62+ or disability) 312 West Broadway, Viroqua · **608-637-8425**

**City Square Apartments:** (62+ or disability) 824 Pine Street, Hillsboro · **608-489-3258**

**Coulee View Apartments:** (62+ or disability; income limits) 98 Hiawatha Street, Coon Valley · **608-637-6340** or **608-637-6323**

**Hillcrest Manor:** (62+ or disability) 406 Park Street, Ontario · **1-800-944-4866**

**Linton Village Apartments:** (Moderate-income housing; no age requirement) 700 Linton Street, Viroqua · **608-637-8445**

**Nordic Village Apartments – Westby:** (No age requirement) · **608-386-1524**

**Parkview Apartments:** (62+ or disability) 739 Hill Avenue, Hillsboro · **608-463-7696**

**Ridgeview Commons:** (62+ or disability) 240 Exchange Street, Viola · **608-647-2525**

**Terra View Apartments:** (No age requirement; income limits) 305/311 Chase Street, Viroqua · **608-319-2127**

**Valley Apartments:** (62+ or disability) 350 Elm Drive, Stoddard · **1-877-847-8924**

**Valley View Apartments:** (62+ or disability) 520 North 4<sup>th</sup> Street, Readstown · **608-629-5099**

**Village of La Farge Housing:** (60+ or disability; income limits) 105 West Main Street · **608-625-4422**

**Viroqua Housing Authority:** (62+ or disability; income limits)

**Park View Manor:** 200 Park View Court, Viroqua · **608-637-2626**

**Westby Housing Authority - Crestview Apartments:** (62+ or disability) 503 South Main Street, Westby · **608-634-4810**

**Halvorsen Apartments:** (62+ or disability) 211 Milwaukee Street, Westby · **608-634-3868**

**Winneschiek Manor:** (Income limits) 225 Main Street, DeSoto · **1-608-784-1381**

## **ASSISTED LIVING FACILITIES**

The type of Assisted Living Facility is based on how the facility is licensed:

**Residential Care Apartment Complex (RCAC):** Residence for adults that consists of independent apartments. Each apartment has own lockable entrance, kitchen with stove, private bathroom, sleeping, and living areas. Can provide an individual with up to 28 hours of assistance per week.

**Community Based Residential Facilities (CBRF):** Residence for 5 or more adults. CBRFs may provide either private or semi-private rooms that do not have a kitchen. They may or may not have a private bathroom in each room. CBRFs provide more care than RCACs.

**Adult Family Home (AFH):** Residence for 1 to 4 adults. May provide private or semi-private rooms that do not have a kitchen. May or may not have a private bathroom in each room. Provides similar services as CBRF.

### **RESIDENTIAL CARE APARTMENT COMPLEX (RCAC)**

**Bethel Home and Services - Maplewood Terrace:** 620 South Garfield, Viroqua • **608-637-6344**

**Milestone Senior Living:** 504 Salsbery Circle, Hillsboro • **608-489-3930** • [www.milestoneseniorliving.com](http://www.milestoneseniorliving.com)

**Pleasant Valley Seniors Community:** W466 County Road K, Stoddard • **608-787-6384**

### **COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) – General**

#### **Bethel Home and Services**

**Bethel Oaks** 620 S. Garfield Ave. Suite A Viroqua, WI 54665 **637-2171**

**Bethel Parkside:** 315 West Adams Court, La Farge • **608-625-2308**

**Creamery Creek:** 1049 Chicago Avenue, Viroqua • **608-638-1600**

**Fair Haven:** 601 Arena Drive, Viroqua • **608-637-8115**

**Milestone Senior Living:** 504 Salsbery Circle, Hillsboro • **608-489-3932**

**Old Times:** 206 Polly Rude Way, Westby • **608-634-2737**

**Sherry House:** 440 East Center Street, Readstown • **608-386-5402**

#### **Vernon Area Rehabilitation Center**

**The VARC House:** 811 Rogers Street, Viroqua • **608-637-3934** • [www.varcinc.com](http://www.varcinc.com)

**Viola House:** 509 South Wagoner Street, Viola • **608-386-5402**

**ADULT FAMILY HOMES (AFH):** An AFH is defined as “a place where one to four adults receive care. For additional information regarding *Adult Family Homes*, contact the Aging and Disability Resource Center of Vernon County • **1-608-637-5201** or **1-888-637-1323** • [www.vernoncounty.org](http://www.vernoncounty.org)

[www.dhs.wisconsin.gov/guide/afh.htm](http://www.dhs.wisconsin.gov/guide/afh.htm) State website-Choosing an Adult Family Home

### **NURSING HOMES**

**Bethel Home Nursing Home:** 614 South Rock Avenue, Viroqua, **608-637-2171**

**Bethany St. Joseph Corporation · Norseland Nursing Home:** 323 Black River Road, Westby • **608-634-3747**

**Elroy Health Services:** 307 Royall Ave. Elroy, WI **608-462-8491**

**Soldiers Grove Health Services:** 101 Sunshine Boulevard, Soldiers Grove • **608-624-5244**

**Vernon Manor:** 310 Fairlane Dr, Viroqua • **608-637-5400**

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## MEDICAL

### CLINICS

**Gundersen Health System** 1900 South Avenue, La Crosse • **608-782-7300** • [www.gundersenhealth.org](http://www.gundersenhealth.org)

**St. Joseph's Health Services:** 504 Water Avenue, Suite 100, Hillsboro • **608-489-8280**

**Viroqua Clinic:** 407 South Main Street, Viroqua • **608-637-3195**

**Mayo Clinic Health System** • [www.mayoclinic.org](http://www.mayoclinic.org)

**La Crosse Campus:** 800 West Avenue South La Crosse • **608-782-9760**

**Holmen Campus:** 520 Amy Drive, Holmen • **608-526-3351**

**Onalaska Campus:** 191 Theater Road, Onalaska • **608-392-5000**

**VA River Valley Integrated Health Center**

**Primary care** (VA outpatient clinic) 2600 State Road, La Crosse • **608-784-3886**

**Behavioral Health and Physical Therapy Services**

**Vernon Memorial Hospital Clinics**

**Bland Medical Clinic:** 100 Melby Street, Westby • **608-634-3126**

**Hirsch Clinic:** 407 South Main Street, Viroqua • **608-637-3174**

**Kickapoo Valley Medical Clinic:** 102 Sunset Avenue, Soldiers Grove • **608-624-5203**

**La Farge Medical Clinic:** 206 North Mill Street, La Farge • **608-625-2494**

**Vernon Memorial Outpatient Clinic:** 407 South Main Street, Viroqua • **608-637-4340**

### HOSPITALS

**Crossing Rivers Health:** 37868 US Highway 18, Prairie du Chien • **608-357-2000**

**Gundersen Health System:** 1900 South Avenue, La Crosse • **608-782-7300** • [www.gundersenhealth.org](http://www.gundersenhealth.org)

**St. Joseph's Health Services:** 400 Water Avenue, Hillsboro • **608-489-8000**

**Viroqua:** 407 South Main Street, Viroqua • **608-637-3195**

**Mayo Clinic Health System:** 700 West Avenue South, La Crosse • **608-785-0940** • [www.mayoclinic.org](http://www.mayoclinic.org)

**Richland Hospital:** 333 East 2nd Street, Richland Center • **608-647-6321**

**Southwest Health:** 1400 Eastside Rd. Platteville, WI 53818 **608-348-2331**

**Tomah VA Medical Center:** 500 East Veterans Street, Tomah • **608-372-3971**

**UW Hospitals and Clinics:** 600 Highland Avenue, Madison • **608-263-6400** or **1-800-323-8942**

**VA River Valley Integrated Health Center**

**Primary care** (VA outpatient clinic) 2600 State Road, La Crosse • **608-784-3886**

**Behavioral Health and Physical Therapy Services** 1525 Losey Boulevard South, La Crosse • **608-787-6411**

**Vernon Memorial Healthcare:** 507 South Main Street, Viroqua • **608-637-2101**

**William S. Middleton Memorial Veterans Hospital:** **608-256-1901** or **1-888-478-8321**

### MEDICAL REDUCED COST/FREE

**Neighborhood Family Clinic:**

**La Crosse Office:** 1526 Rose Street, La Crosse • **608-781-9880**

**Sparta Office:** 128 South Water Street, Suite B, Sparta • **608-351-2820**

**Viroqua Office:** 1316 Bad Axe Court, Suite B, Viroqua • **608-518-3745**

**Planned Parenthood:** La Crosse Health Center – 1201 Caledonia St, La Crosse • **1-800-657-5177**

**St. Clare Health Mission:** 916 Ferry Street, La Crosse • **608-392-9546**



## **Scenic Bluffs Community Health Center**

### **Healthy Neighbor Plan**

**Cashton:** 238 Front Street, Cashton • 608-654-5100

**Norwalk:** 200 West North Street, Norwalk • 608-823-7853 (Medical services only)

**Wisconsin Well Woman Program – LaCrosse County Health Department:** 300 4<sup>th</sup> Street North LaCrosse, WI  
608-785-5753

## **DENTAL REDUCED COST/FREE DENTAL**

**Affordable Dentures:** 4850 Keystone Crossing, Eau Claire • 715-855-1020

3434 55th Street NW, Suite 100, Rochester, MN • 507-529-9442

**Marshfield Clinic – Black River Falls Dental Clinic:** N6571 Lumberjack Guy Road, Black River Falls • 715-670-0400

**Scenic Bluffs Community Health Center - Healthy Neighbor Plan:** 238 Front Street, Cashton • 608-654-5100

**Wisconsin Dental Association - Donated Dental Services:** 1-866-812-9840

## **MEDICAL EQUIPMENT/SUPPLIES**

**American Home Patient:** 1052 Forest Drive, Suite 160, Onalaska • 608-779-9900 or 1-800-947-2330

**Apria Healthcare:** W6853 Industrial Boulevard, Onalaska • 608-783-7668 or 1-800-285-9233

**Boscobel Pharmacy Services:** 1028 Wisconsin Avenue, Boscobel • 608-375-4466 or 1-800-872-3784

**Community Home Medical Equipment:** 130 Highway 14, Richland Center • 608-647-4963 or 1-800-848-5572

**Family Medical Supply and CPAP Store:** 705 State Street, La Crosse • 608-791-1100 or 1-855-791-1549

**Lincare:** 1010 19th Street South La Crosse • 608-791-0018

**Mayo Clinic Health System Home Medical Equipment:** 700 West Avenue, La Crosse • 608-392-9797 •

1212 Wells Street, Onalaska • 608-392-9798

[www.mayoclinic.org](http://www.mayoclinic.org)

**Peterson Pharmacy:** 727 Water Street, Hillsboro • 608-489-3141

**Richland Family Prescription Center:** 301 East 2nd Street, Richland Center • 608-647-6161

**Solar Town Pharmacy:** 104 Sunset Avenue, Soldiers Grove • 608-624-3344

**Thrifty White Pharmacy:** 190 Richland Square, Richland Center • 608-647-8539

**USA Medical Suppliers:** 1919 State Road, La Crosse • 608-782-1855

**Vernon Memorial Healthcare:** 507 South Main Street, Viroqua • 608-637-2101

**Walgreen's Infusion Therapy Services:** 1435 North 113th Street, Wauwatosa • 1-888-256-7234

## **LOAN CLOSETS**

**Independent Living Resources (ILR):** 4439 Mormon Coulee Road, La Crosse • 608-787-1111 or 1-888-474-5745 •

TTY 608-787-1148 or 1-888-378-2198 –Primarily Adaptive Equipment

**Share Loan Closet at Vernon Memorial Hospital:** 507 South Main Street, Viroqua • 608-637-4385

## **PERSONAL RESPONSE NON-EMERGENCY SERVICES**

**Comfort Keepers:** 2951 South 21st Place, La Crosse • 608-784-3357 or 1-800-567-6274

**Guardian Alert 911:** Veterans Administration Medical Center, Tomah • 1-800-872-8662

**Mayo Clinic Health System - HelpLink Medical Alert Service:** 608-392-9797 or 1-800-362-5454 ext. 26300 •

[www.mayoclinic.org](http://www.mayoclinic.org)

**Philips Lifeline:** 1-855-332-7799 [www.lifeline.philips.com](http://www.lifeline.philips.com)

**St. Joseph's Community Health Services - Careline:** 400 Water Avenue, Hillsboro • 608-489-8000

**Vernon Telephone Cooperative - Vernon Medlink:** 103 North Main Street, Viroqua • 608-634-3136 or  
1-800-543-2029

## **MENTAL HEALTH/ADDICTION SERVICES**

### **CRISIS INTERVENTION**

**211:** Helpline Center

**Alzheimer's Association Helpline:** 1-800-272-3900

**Great Rivers 2-1-1 • Dial 2-1-1 or 1-800-362-8255**

**Mayo Substance Abuse Crisis Line:** 608-306-7981

**Suicide Prevention Hopeline Texting:** Text Hopeline to 741741

**Vernon County HELPLINE • 608-637-7007**

**Veteran's Crisis/Suicide Prevention Hotline • 1-800-273-TALK (1-800-273-8255)**

**Wisconsin Addiction Recovery Helpline:** 211 or 833-944-4673

### **MENTAL HEALTH SERVICES**

**Driftless Recovery Services:** 444 Main Street, Suite 301, La Crosse • 608-519-5900

**Family and Children's Center:** 1321 Main Street, Viroqua • 608-637-7052

**Great Rivers 2-1-1: Dial 2-1-1 or 1-800-362-8255**

**Gundersen Health System:** 1900 South Avenue, La Crosse • 608-775-7991 • [www.gundersenhealth.org](http://www.gundersenhealth.org)

**Onalaska:** 123 16<sup>th</sup> Avenue South, Onalaska • 608-775-2287

**Prairie du Chien:** 610 East Taylor Street, Prairie du Chien • 608-326-3380

**St. Joseph:** 400 Water Street, Hillsboro • 608-489-8280

**Sparta:** 1111 West Wisconsin Street, Sparta • 608-269-1588

**Tomah:** 601 North Superior Avenue, Suite 2, Tomah • 608-374-3853

**Viroqua:** 407 South Main Street, Viroqua • 608-637-3195

**Hirsch Clinic:** 407 South Main Street, Viroqua • 608-637-3174

**Ho-Chunk Nation Division of Health and Social Services:** 27374 Highway 21 East, Tomah • 608-372-5202

**Holistic Psychotherapist and Educator - Kailean Welsh:** 304 South Main Street Viroqua • 608-638-0005

**Independent Living Resources:** 4439 Mormon Coulee Road, La Crosse • 608-787-1111 or 1-888-474-5745 •

**TTY 608-787-1148 or 1-888-378-2198**

**Mayo Clinic Health System Franciscan Healthcare Behavioral Health Services:** 212 11<sup>th</sup> Street South, La Crosse •

**608-392-9555 • [www.mayoclinic.org](http://www.mayoclinic.org)**

**Arcadia:** 895 South Dettloff Drive, Arcadia • 608-323-3373

**Holmen:** 1303 Main Street Couth, Holmen • 608-526-3351

**Onalaska:** 191 Theater Road, Onalaska • 608-392-5000

**Prairie du Chien:** 800 East Blackhawk Avenue, Prairie du Chien • 608-326-0808

**Sparta:** 310 West Main Street, Sparta • 608-269-1770

**Tomah:** 325 Butts Avenue, Tomah • 608-372-5951

**Ocooch Counseling:** 304 South Main Street, Viroqua • 608-638-0005

**Paquette Center:** 23295 Highway 14, Richland Center • 608-647-4705

**Scenic Bluffs Community Health Centers - Behavioral Health Services:** 238 Front Street, Cashton • 608-654-5100

**Shay Rehabilitation & Psychological Services LLC:** 110 N Main St, Suite F, Westby • 608-634-2365

**[ashayrps@gmail.com](mailto:ashayrps@gmail.com)**

**Stein Counseling & Consulting Services:** 571 Braund Street, Onalaska • 608-785-7000

**Stonehouse Counseling:** 414 S. East Ave. Viroqua, WI 608-637-7600

**VA River Valley Integrated Health Center - Mental Health Clinic:** 1525 Losey Boulevard, La Crosse • 608-787-6411

**Vet Center:** 20 Copeland Avenue, La Crosse • 608-782-4403

**Viroqua Counseling & Health Center:** 122 West South Street, Viroqua • 608-637-2511

Updated 11/25/2019

## **MENTAL HEALTH COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)**

**Bethel Oaks Memory Care Home:** 620 South Garfield, Suite A • 608-637-2171

**Creamery Creek:** 1049 Chicago Avenue, Viroqua • 608-638-1600

**Fair Haven:** 601 Arena Drive, Viroqua • 608-637-8115

**Lakeview Health Center and Assisted Living:** 962 Garland St. E West Salem, WI 608-786-1400

**Old Times:** 206 Polly Rude Way, Westby • 608-634-2737

**REM Wisconsin:** 206 Shird Court, La Farge • 608-625-2453

**Sherry House:** 440 East Center Street, Readstown • 608-386-5402

**Viola House:** 509 South Wagoner Street, Viola • 608-386-5402

## **ADDICTION TREATMENT RESOURCES**

**AMS (Addiction Medical Solutions) of Wisconsin:** 9532 East 16 Frontage, Suite 100, Onalaska • 608-783-0506

**Family and Children's Center:** 1321 North Main Street, Viroqua • 608-637-7052

**Emergency 24-Hour Helpline:** 608-637-7007

**Fresh Start Recovery Program:** 315 West Highland Street, #1, LaFarge • 608-632-9697 or 573-820-9453 •  
arniejohnson777@gmail.com

**Gundersen Health System** • www.gundersenhealth.org

**Sparta:** 124 North Court Street, Sparta • 608-269-1588

**Tomah:** 601 North Superior Avenue #2, Tomah • 608-374-3853

**Unity House for Men:** 1918-1924 Miller Street, La Crosse • 608-775-4753

**Unity House for Women:** 1312 5<sup>th</sup> Avenue South, La Crosse • 608-775-4718 or 1-866-720-3784

**Holistic Addiction Treatment Center:** 1-800-559-9503

**Mayo Clinic Health System Franciscan Healthcare Behavioral Health** • www.mayoclinic.org

**Sparta Campus:** 310 West Main Street, Sparta • 608-269-4132

**Villa Success:** 121 South Prairie Street, Prairie du Chien • 608-326-8424 or 608-392-4436

**Northeast Iowa Mental Health Center:**

**Alcohol and Related Problems Services Center:** 905 Montgomery Street, Decorah, IA 52101 • 563-382-3649 or  
1-800-400-8923

**Viroqua Counseling and Health Center:** 122 West South Street, Viroqua • 608-637-2511

**St. Claire Hospital - Clarion Center** (mental health services for older adults): 707 14th Street, Baraboo •  
608-355-1805

**St. Joseph's Community Health Services:** 400 Water Street, Hillsboro • 608-489-8000

**Southwest Health Center - Senior Behavioral Sciences:** 1185 North Elm Street, Platteville • 608-348-3656

**Tomah VA Medical Center:** 500 East Veterans Street, Tomah • 608-372-1758 or 1-800-872-8662

**VA River Valley Integrated Health Center:** 1525 Losey Boulevard South La Crosse • 608-787-6411

**Vernon Memorial Healthcare (VMH):** 507 South Main Street, Viroqua • 608-637-2101

**Hirsch Clinic:** 407 South Main Street, Viroqua • 608-637-3174

**Vet Center:** 20 Copeland Avenue, La Crosse • 608-782-4403

## **ADDICTION RELATED RESOURCES**

**Great Rivers 2-1-1:** Dial 2-1-1 or 1-800-362-8255

**Coulee Council on Addictions:** 608-784-4177

**Holistic Addiction Treatment Center:** 1-800-559-9503

**Mayo Substance Abuse Crisis Line:** 608-306-7981

**National Council on Problem Gambling:** 1-800-522-4700

**Northern Rivers Gambling Services: 1-800-522-4700**  
**Substance Abuse and Mental Health National Hotline: 1-800-662-HELP (4357)**  
**Wisconsin Substance Abuse Hotline: 1-866-211-3380**  
**Wisconsin Council on Problem Gambling: 1-800-GAMBLE-5 or 1-800-426-2535**  
**Wisconsin Tobacco Quitline: 1-800-QUIT-NOW**

## **DROP-IN CENTERS**

**The Other Door:** 1321 North Main Street, Viroqua • **608-637-7052 ext. 221**  
**Partners in Empowerment (PIE):** 1201 South 10th Street, La Crosse • **608-784-1141**  
**Recovery Avenue (RAVE):** 1806 State Street, La Crosse • **608-785-9615** or **608-787-1111**

**For support group information please contact Great Rivers 2-1-1**  
**Dial 2-1-1 or 1-800-362-8255**

## **TRANSPORTATION**

### **NON-MEDICAL TRANSPORTATION**

**Aging and Disability Resource Center of Vernon County:** 402 Courthouse Square, Viroqua • **608-637-5201** or **1-888-637-1323** • [www.vernoncounty.org](http://www.vernoncounty.org)  
**Vernon County Mini Bus • 608-637-5201**  
**Vernon County Volunteer Driver Program • 608-637-5201**  
**Bethel Home - Home Safe Home Program:** 614 South Rock, Viroqua • **608-637-2378**  
**BrightStar:** 1052 Oak Forest Drive, Suite 240, Onalaska • **608-519-4324**  
**Caring Hearts Homecare and Transportation: 608-317-3657**  
**Coulee Region RSVP Volunteer Driver: 608-785-0509** • [www.rsvplax.org](http://www.rsvplax.org)  
**Find-A-Ride: 1-888-300-9796** (Service for public 18+)  
**Running Transit Services:** 318 West Decker Street, Viroqua • **608-637-8080**; Westby • **608-634-4844**  
**Scenic Mississippi Regional Transit (S.M.R.T. Bus) • 1-877-444-6543** for information  
*Also see Taxi Services in the Yellow Pages*

### **MEDICAL TRANSPORTATION- NON EMERGENCY**

**\*\*Abby Vans • 1-800-236-8438**  
**\*\*Access Medical Transit/Top Hat:** 226 Hood Street, La Crosse • **608-782-4200** or **1-800-658-9054**  
**Coulee Region RSVP Volunteer Driver: 608-785-0509** • [www.rsvplax.org](http://www.rsvplax.org)  
**Disabled American Veterans • 1-800-872-8662 ext. 66227**  
**\*\*Gundersen Health System Coulee Trails:** 126½ West Jefferson Street, Viroqua • **608-637-8884** or **1-800-771-8884**  
**Ho-Chunk Nation Division of Health and Social Services:** N6520 Guy Road, Black River Falls • **715-284-9851 ext. 5329** or **5302**  
**Mini-Bus Program:** Operates Monday through Friday 8:30 AM to 4:30 PM; call the Aging and Disability Resource Center of Vernon County • **608-637-5201** or **1-888-637-1323** • [www.vernoncounty.org](http://www.vernoncounty.org)  
**\*\*MTM (only accepts Medical Assistance): 1-866-907-1493**  
**\*\*Running Transit Services:** 318 West Decker Street, Viroqua • **608-637-8080** Westby • **608-634-4844** – Taxi Services for the Communities of Westby & Viroqua  
**Scenic Mississippi Regional Transit (S.M.R.T. bus) • 1-877-444-6543**

**\*\*Denotes wheelchair accessible options\*\***

## **OTHER SUPPORTIVE SERVICES**

**Center for Veterans Issues: 414-345-4249**

**The Center: 7 Rivers LGBTQ Connection: 230 6<sup>th</sup> Avenue South, La Crosse • 608-784-0452**

**MakeTheConnection.net** – Online resource to connect Veteran’s, their family members and friends, and other advocates. Learn about the signs of mental health conditions or substance use problems and find sources of support.

**Vernon County Department of Human Services: 318 Fairlane Drive Viroqua, WI Adult Protective Services/Guardianships/Protective Placements 608-637-5210**

**Vernon County Veteran Service Office: 402 Courthouse Square, Viroqua • 608-637-5323**

**Veterans Outreach and Recovery Program: 1-800-WIS-VETS**

**VERNON COUNTY**

**EMERGENCY**

**CRISIS ASSISTANCE**

**24-HOUR**

**HELPLINE**

**608-637-7007**

**OR**

**CALL 2-1-1**

**(Great Rivers 2-1-1)**