



FEMA

October 30, 2018
DR-4402-WI NR-005
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News Release

Disaster Recovery Center Opens in Vernon County

Madison, Wis. – A Disaster Recovery Center will open Tuesday, October 30 in Vernon County to help renters, homeowners and businesses in Wisconsin affected by the severe storms and flooding of August 17 through September 14, 2018.

Location: 104 West State Street, Westby, WI 54667

Hours: 9 a.m. to 6 p.m. Monday through Saturday

At the Disaster Recovery Center, representatives from FEMA, U.S. Small Business Administration, Wisconsin Emergency Management and other State of Wisconsin agencies are available to explain disaster assistance programs, answer questions about written correspondence and provide literature about repairs and rebuilding to make homes more flood resistant.

Before visiting a recovery center, survivors should register for federal assistance one of the following ways:

- Online at DisasterAssistance.gov;
- Using the [FEMA App](#); or
- Call **800-621-3362 (FEMA)**. Applicants who use **711** or Video Relay Service may also call **800-621-3362**. People who use a **TTY** may call **800-462-7585**. The toll-free numbers are open from **6 a.m. to 9 p.m., seven days a week**. Multilingual operators are available.

Anyone requiring a reasonable accommodation (ASL interpreting, Braille, Large print, etc.) may call **800-621-3362** to request assistance in advance or ask the recovery staff at the center for assistance.

Eight Wisconsin counties have been approved for individual assistance including **Crawford, Dane, Juneau, La Crosse, Monroe, Richland, Sauk and Vernon** counties. Additional recovery centers will be opening to support survivors in many of these counties.

The last day to register for FEMA assistance is **December 17, 2018**.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 or TTY at 800-462-7585.

If you are Deaf, hard of hearing or have a speech disability and use TTY call 800-462-7585 to register. For those who use 711 or Video Relay Service, you may call 800-621-3362. All disaster recovery centers are accessible and equipped with equipment to accommodate disaster survivors who need disability-related communication access. If you require a reasonable accommodations (ASL interpreting, Braille, Large print, etc.) while visiting a Disaster Recovery Center, call 1-800-621-3362 (V/711/VRS) or 1-800-462-7585 (TTY).

FEMA's mission is helping people before, during and after a disaster.